

URGENT CARE TX VALUE PASS MEMBERSHIP Terms and Conditions

Effective Date: _____, 2026 | Version 2.0

These Terms and Conditions (the “**Terms**”) govern enrollment in and use of the Value Pass membership program (the “**Value Pass**” or “**Membership**”) offered by [Legal Entity Name], doing business as Urgent Care TX (the “**Program**,” “**we**,” “**us**,” or “**our**”). By enrolling in the Value Pass, you (the “**Member**”) agree to these Terms. Please read them carefully, including the Automatic Renewal and Cancellation sections.

1. Definitions

“**Term**” means the membership period you select at enrollment — 3 months, 6 months, or 12 months.

“**Renewal Date**” means the expiration date of your then-current Term, on which your Membership automatically renews unless cancelled.

“**Participating Location**” means an Urgent Care TX clinic that offers the Value Pass program.

2. Membership Tiers and Eligibility

The Value Pass is offered in the following tiers:

- Individual — covers one (1) named individual.
- Family — covers the named primary member and their enrolled household dependents, as listed on the Membership Enrollment Form.

Each Member must be identified on the Membership Enrollment Form. Benefits are personal to the enrolled Member(s) and are non-transferable.

3. Membership Term

Your Membership runs for the Term you select at enrollment (3, 6, or 12 months), beginning on your enrollment date and continuing through your Renewal Date. The tier and Term you selected, and the fee you paid, are stated on your Membership Enrollment Form.

4. Automatic Renewal — Please Read Carefully

YOUR MEMBERSHIP AUTOMATICALLY RENEWS. At the end of each Term, your Membership will automatically renew for a new Term of the same length, unless you cancel before your Renewal Date. By enrolling, you authorize the Program and its payment processor to **charge the payment method on file the then-current Membership fee** for your tier and Term, on a recurring basis on each Renewal Date, until you cancel in accordance with Section 6.

Membership fees for renewal Terms are charged at the Program's then-current rates, which may differ from the rate you paid for a prior Term.

5. Renewal Reminders

As a courtesy, the Program sends renewal reminder emails to the Member's primary email address before each Renewal Date (typically at 30 days, 15 days, 3 days, and on the Renewal Date). These reminders are provided for your convenience only. It is the Member's responsibility to cancel before the Renewal Date if the Member does not wish to renew, regardless of whether a reminder is received.

6. Cancellation

You may cancel your Membership at any time **before your Renewal Date** to stop the automatic renewal. To cancel, submit the Program's cancellation request form (the link is included in your enrollment confirmation and in each renewal reminder email) or contact the Program at **(682) 317-1193** or [cancellation email].

A cancellation request received before your Renewal Date will stop the next renewal and prevent any further charges.

No partial-term refunds. Cancellation does not shorten or refund your current paid Term. Your Membership and benefits remain active through the end of the Term you have already paid for, and **all amounts paid for the current Term are non-refundable.**

No penalties. There are no early-termination fees and no reinstatement fees.

7. Fees and Payment Authorization

Membership fees vary by tier and Term and are set forth on your Membership Enrollment Form and the Program's then-current fee schedule. Current fees are:

Tier	Term	Membership Fee
Individual	3 months	\$249.00
Individual	6 months	\$399.00
Individual	12 months	\$_____
Family	3 months	\$_____
Family	6 months	\$_____
Family	12 months	\$_____

All fees are in U.S. dollars and exclusive of any applicable taxes.

By enrolling, you authorize the Program and its payment processor to store your payment method and to charge it (a) the initial Membership fee at enrollment, and (b) the applicable renewal fee on each Renewal Date, on a recurring basis, until you cancel. You are responsible for keeping your payment information current.

8. Membership Benefits

During an active Membership, the Member is entitled to the following at Participating Locations:

- Unlimited covered visits;

- In-house X-ray and laboratory services;
- A \$10 per-visit co-pay.

Benefits apply only at Participating Locations and only while the Membership is active and paid. Covered services, co-pay amounts, and Participating Locations may change; the Program will make the then-current benefits available to Members.

9. The Value Pass Is Not Insurance

The Value Pass is a membership program, not health insurance. It is not a health benefit plan, is not a substitute for health insurance, and does not constitute or provide insurance coverage of any kind. It covers only the services described in Section 8 at Participating Locations. It does not cover services received elsewhere, emergency services, hospital care, prescriptions, or any service not expressly included.

10. Services Without an Active Membership

Individuals who receive services at a Participating Location without an active Membership will be billed for those services at the Program's then-current full charge rate.

11. Program Rights

The Program reserves the right to cancel any Membership for non-payment of fees, and to deny any Member renewal or reinstatement, with or without cause. If a renewal payment fails, the Program may attempt to re-process the charge and/or suspend or cancel the Membership.

12. Enrollment and Activation

A new Membership becomes active only after the prospective Member has (a) completed and signed the Membership Enrollment Form; (b) completed the Payment Information and Authorization Form; (c) reviewed and accepted these Terms and Conditions; (d) reviewed the Privacy Policy; and (e) paid all initial amounts due.

13. Changes to These Terms

The Program may update these Terms from time to time. Material changes will apply to Memberships beginning with the next renewal Term, and the Program will make the updated Terms available to Members. Your continued Membership after the effective date of any change constitutes acceptance of the updated Terms.

14. Governing Law

These Terms are governed by the laws of the State of Texas, without regard to its conflict-of-laws principles. Any dispute arising out of or relating to the Membership or these Terms will be resolved in the state or federal courts located in [County] County, Texas.

15. Entire Agreement; Severability

These Terms, together with the Membership Enrollment Form, Payment Information and Authorization Form, and Privacy Policy, constitute the entire agreement between the Member and

the Program regarding the Value Pass. If any provision is held unenforceable, the remaining provisions will remain in full force and effect.

16. Member Acknowledgment and Consent

By signing below, I acknowledge that I have read and agree to these Terms and Conditions. I **specifically understand and consent that my Value Pass Membership will automatically renew at the end of each Term and that my payment method will be charged the then-current fee on each Renewal Date until I cancel before a Renewal Date.**

Member signature: _____ Date: _____

Member printed name: _____

Initial to consent to automatic renewal: _____